Edison Stone – Sintered Stone Warranty

1. Warranty Terms

Edison Stone provides a fifteen (15) year limited warranty on both 12mm and 20mm sintered stone slabs. This warranty is limited to the original purchaser, is non-transferrable, and guarantees that products are free from manufacturing defects when properly fabricated and installed.

The warranty applies only to Edison Stone slabs permanently installed in residential or commercial applications. Edison Stone reserves the right to repair or replace defective slabs at its discretion.

2. Warranty Coverage

- Applies only if fabrication and installation have been done by a Certified Stonemason.
- Fading or colour change due to direct exposure to UV sunlight (indoor or outdoor).
- Fading or colour change due to extreme temperature exposure (hot or cold).
- Staining from common household products, food, or beverages, provided care guidelines were followed.

3. NOT Covered Under Warranty

- Fabrication or installation by non-certified stonemasons.
- Improper fabrication or installation techniques used.
- Outstanding payment owing to Edison Stone.
- Change of mind regarding slab colour or finish.

- Cracking or chipping due to external forces (impacts, uneven cabinets/flooring, structural movement).
- Misuse of benchtops (e.g., standing on or hanging from edges, particularly overhangs).
- Scratches occurring during or after installation.
- Mechanical fasteners secured directly into the sintered stone.
- Expenses arising from repair or replacement (only slab material is covered).
- Colour/finish variation between different batch codes (uncut slabs may be exchanged before installation).
- If a slab model is discontinued, Edison Stone will provide the closest available alternative at its discretion.